

Harvest of Peace Bodywork and Shamanic Healing Policy, Consent, and Waiver

last updated 5/28/26

Infectious Disease Policy

Massage and bodywork require close contact. Massage increases circulation which can exacerbate symptoms of illness.

Please do not come to your appointment if you have any of the following symptoms: fever, chills, nausea, cough, sinus infection/pain, unexplained rash or skin conditions or have been exposed to any one with these conditions in the last 7 days. Contact us immediately to reschedule your appointment at any time without penalty. We currently do not require masks but are happy to wear one at your request. Our mask policy is subject to change at any time, without warning based on current community risk.

Shamanic healing can take place online. If you are ill, an online shamanic healing session can be substituted for your in-person appointment at no cost.

Informed Consent

Therese Livella is licensed to provide massage therapy services in Washington state. Shamanic healing does not carry an equivalent license or certification. If you have questions about my perspective on shamanic healing please ask at any time. Unless you opt out, shamanic healing may occur randomly during any bodywork session, or not at all. It really just depends on the energy of the moment. If you opt out of shamanic healing, your wishes will be respected.

Clients may ask questions and request changes to the treatment plan at any time. Any time during the massage or shamanic healing session, either party, may withdraw consent and the treatment will be stopped.

Bodywork and shamanic healing is entirely therapeutic and non-sexual in nature. If any sexual advances are made, the session will be terminated immediately and client will be charged for the full session. Draping will be used if you have chosen to remove clothing for your session. Removing clothing is not necessary to receive an excellent massage. Please discuss this with your therapist if you have questions or concerns.

Informed written consent must be provided by a parent or legal guardian for any client under the age of 17.

Privacy Policy

Confidential Records:

- We are committed to protecting the privacy and confidentiality of your personal and health information. All records, including treatment notes and personal information, are kept confidential and are only accessible to authorized personnel.
- Your records will not be disclosed to anyone without your written consent, except as required by law or outlined below.

Use of Information:

- Personal information collected from you, such as your name, contact information, and health history, is used solely for the purpose of providing you with quality services.

- Information about you may be used by the personnel affiliated with Harvest of Peace for assessment, treatment, continuity of care, and billing. We may disclose it to practitioners at Harvest of Peace or employees and business associates affiliated with this clinic such as billing, quality enhancement, training, audits, and accreditation.
- We may use your information to communicate with you about your appointments, treatment plans, and other relevant information related to your care via text and email.
- Your name and contact information will be added to our contact list for future events and sales. You can unsubscribe at any time.
- We do not sell, rent, or share your personal information with third parties for marketing purposes.
- If you elect to have us bill your insurance company, we are required to submit your chart notes and physicians order along with our invoice.
- If you issue a charge back or legal claim against us, we may release your chart notes or other information in order to defend ourselves.
- In pursuit of payment for services rendered and when payment has not been remedied, we will share your information with collection agencies.
- SECURITY VIDEO RELEASE: WellSpace (516 SE Chkalov Dr., Vancouver, WA 98683), maintains security cameras for the purpose of protecting the facility and managing risk. Clients of Harvest of Peace consent to the recording and storage of video images in shared, non-private spaces of the facility. For the purposes of security these images may be distributed or used in a court of law.

Patient Rights:

- You have the right to review and request a copy of your records at any time. If you believe that any information in your records is inaccurate or incomplete, you may request that it be corrected. We may assess reasonable fees for copies and our research time.
- You have the right to request restrictions on how your information is used and disclosed. However, we may not be able to accommodate all requests, especially if they affect our ability to provide you with quality care or violate other laws we may be subject to.
- You have the right to request confidential communication of your information, such as contacting you only at a specific phone number or address.
- All requests must be in writing. Please email Therese@harvestofpeace.com with any requests.

Compliance with Laws:

- We comply with all applicable federal and state privacy laws, including the Health Insurance Portability and Accountability Act (HIPAA) and the Washington State laws regarding patient privacy and confidentiality.
- We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on our website and will be effective immediately upon posting.

Office Policy Regarding Fees, Payments and Refunds

- All prices are in USD.
- Harvest of Peace accepts payments through Square via credit/debit/HAS/gift card and cash. Venmo may be used for tips and donations only.
- REFUNDS are not provided once service is rendered. All appointments must be secured with a credit card on file with Square or a pre-purchased gift card. Harvest of Peace does not have access to your full credit card number and your card will only be charged in accordance with our policies. Please contact us immediately if you see suspicious charges from Harvest of Peace.
- RETURNS on physical goods are not accepted. Please contact us within 14 days if a product was damaged in shipping.

- MVA/PIP cases are accepted with prior authorization. You will be required to present a physician’s order. MVA/PIP cases will have their own contract agreement.
- Gift cards cannot be redeemed for cash. Please use gift cards within one year of purchase.
- We do not submit bills to health insurance or L&I. A superbill will be provided upon request.
- HSA card payments-While massage may be an allowable purchase on your HSA card, you are required to obtain a referral from your doctor in order for it to be legally covered. However, because HSA cards behave like debit cards, Harvest of Peace assumes no responsibility in obtaining referrals for massage when an HSA card is used. It is this patient’s responsibility to know the requirements of their insurance agreement and submit the referral to Harvest of Peace via email before services are rendered. If your insurance company denies the purchase at a later date because you did not comply with your agreement, the patient is still responsible for services rendered.
- If we have to go to extra lengths to collect on your debt, late fees and service fees will be added to your bill.
- Client is responsible for any attorney or arbitration fees.

Appointments and Cancellations

- **Appointments are not confirmed until paid in full.**
- Cancellations require 48 hours’ notice. Cancellations made less than 48 hours will be charged a \$35 administration fee.
- Appointments may be rescheduled (with 48 hours’ notice) one time at no cost. A \$10 fee will be added for each additional reschedule.
- No-shows will be charged 100% of the session fee.
- Late arrivals will be responsible for 100% of the session fee. Your appointment will end as scheduled.
- All balances unpaid by your auto insurance company must be paid within 90 days of date of service, unless otherwise agreed by both parties. A separate contract will be provided if this applies.
- We reserve the right to refuse service for inappropriate behavior or policy violations.

Health and Liability Disclaimer

Bodywork and shamanic healing is not a substitute for medical care. By receiving treatment, you acknowledge all risks and agree that Harvest of Peace, LLC is not liable for any resulting conditions or injuries. It is the client’s responsibility to make sure all medical history is disclosed prior to receiving wellness services. When detoxing, symptoms can become worse before they get better. This is normal. Drink plenty of water before and after your treatment and don’t give up. Inform us of any concerns and feel free to consult your physician if necessary.

Client Name (print)

Guardian/Power-of-Attorney Name (print)

Client Signature (or guardian/Power-of-Attorney)

Today’s Date

If you have any questions or concerns about our policies, please email therese@harvestofpeace.com